

Welcome back to our Newsletter!



Well it's been a while since our last newsletter, but let me assure you we have certainly not been slacking. Quite the opposite, as we continue to attract about forty new clients every month to our clinics! They join a very large number of existing clients in experiencing all that our team have to offer in animal care, so a very big thank you for choosing us to care for your much-loved pets.

We have continued to grow and develop, consolidating our Dunmow Clinic, while the Takeley surgery becomes firmly established in the community. Even with an ever-expanding caseload, we have maintained that very personal approach, which I believe is the hallmark of the 'Moloney' way of doing things!



Spring saw both our Dunmow and Takeley clinics inspected under the Royal College of Veterinary Surgeons Practice Standards awards scheme, which is extremely rigorous. We are proud to report that both were highly complimented.

In May 2016, the Takeley clinic celebrated its third birthday, and our continued investment in the facilities there has seen us expand the in-house laboratory and fully equip our imaging room with the latest x-ray and digital processing technology. Regular eye-clinics are also now available at both Takeley and Dunmow, where our visiting ophthalmologist Kerry Bearman, sees a range of second-opinion cases for us.

Moloney Vet Clinics, constantly aim to provide an even better service to our patients and clients, so if there is anything we can do to improve your visit experience, please tell us. Pop in at anytime to say hello to our friendly team. We'd love to see you!

Well, exciting times ahead for us this year, and with our 25th anniversary fast approaching we will be even busier! For now though, enjoy the rest of summer and hopefully some autumn sunshine too. Wishing you and your pets all the very best.



Veterinary Nurse Emma in our Question Hot Seat!

What led you into veterinary nursing Emma?

Well I grew up on a farm, so with plenty of lambs and calves in my life, I understood the time and dedication required to care for animals. It soon became clear that I really enjoyed being around and caring for a wide variety of animals, so nursing just seemed the natural route to take.

When did you begin your nursing career? In 1995 at a mixed practice. I've worked in various veterinary surgeries both first opinion and referral, and also held the position of Head Nurse in a veterinary hospital.

Where did you qualify from? I qualified in 2000 at Kew Vets, Harlow, which was a mixed practice at the time.

Do you have specific interest in nursing?

Yes I do! The operating theatre and anaesthetics.

You joined us in December 2015, what is your favourite part of the job?

I enjoy all aspects of nursing, but particularly assisting vets in theatre, and getting to know our clients and their pets.

Do you have pets?

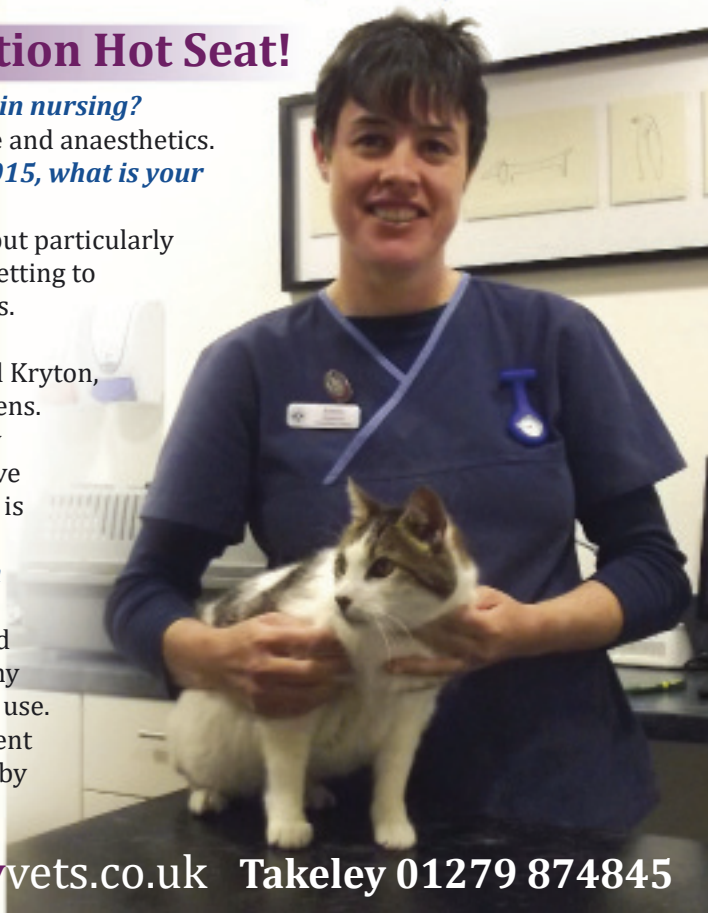
I have two horses Savonna and Kryton, also Pete the cat and the chickens.

.....and for relaxation? I enjoy socialising with friends and love the great outdoors, so walking is great, as is riding my horses!

Finally.....any future goals in your career?

I want to continue learning and enjoying nursing, and put all my gained knowledge to excellent use.

I would also like to assist student nurses with their new studies by being a clinical coach.



Veterinary medicine has advanced greatly over the years, and now enables us to treat and diagnose a wide range of conditions that may previously have been incurable. At times of accident and sudden illness, it can be reassuring for the owner to know their pet's treatment is covered by insurance.

There are many policies to choose from.

We recommend having your pet insured and are accredited as an **Appointed Representative of Vetsure Pet Insurance**®. Through good working relationships with the veterinary profession, Vetsure aims to offer the best value for money premiums and access to the highest standards of treatment through their network of trusted practices.

Trusted - Vetsure Pet Insurance range has been designed in close collaboration with vets to try to keep things as clear and simple as possible. Vetsure work very closely with Moloney Veterinary Clinics to make sure that, should your pet require treatment, they will make the claims process as simple as possible.

Simple - Vetsure are happy to settle claims directly with any UK vet - but as a Vetsure accredited practice, all claims will be settled in this way. This means at the time of treatment, simply pay Moloney Veterinary Clinics the policy excess contribution and leave the rest to Vetsure.

Tailored - Pick and choose from a range of benefits to suit you and your budget. You can further tailor your cover and choose between three excess levels. The higher the excess you choose, the lower the monthly premium. Vetsure will only charge the excess ONCE per unrelated condition.

Lifelong - Vetsure insurance policies aim to avoid the pitfalls so frequently experienced with other types of policies. Therefore, ALL Vetsure policies are 'lifelong', which means their policies provide cover for long-term and recurring conditions (*just be sure to renew your policy and keep your premiums up to date*).

For more information about Vetsure Pet Insurance or to obtain a quote visit the Vetsure

website www.vetsure.com or call 0800 0502022.

Alternatively, ask a clinic staff member to arrange a call from the Vetsure team at your convenience.



Have you 'liked' our facebook page yet?

If you're a 'facebooker', then do visit and 'like' our page! With lots of handy tips on pet care, cute pictures, pet stories, endearing cat videos, regular postings and much more, we think you'll enjoy our page.

We love it when pet owners post their pictures and comment on our posts, in fact we are gathering quite a friendly community of animal lovers, so come and join us! Just pop along to our page to see for yourself, and if you think any of your friends might enjoy it, perhaps you could encourage them to press the 'like' button too!



Coming Soon to our Clinics.....

We are very excited to announce that in November 2016, we hope to launch a monthly-payment **Pet Healthcare Plan**.

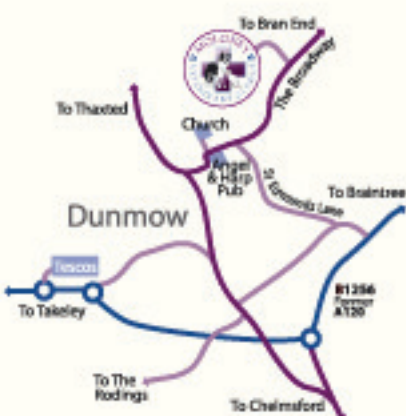
The scheme is designed to help owners budget more efficiently for all their pets' routine healthcare, such as vaccinations, flea and worm treatments,

while making substantial savings at the same time. It will also provide you with the assurance that your pet is receiving preventative healthcare at the correct intervals.

We're currently 'fine tuning' the plan, so watch this space!

November 2016 will also see the implementation of a **brand new state-of-the art computerised practice management system for our clinics**. This greatly improved linked system, will enable us to continue accessing all our client and patient records, quickly and efficiently at both clinics.

We may encounter a few minor hiccups as the change takes place, so we ask and thank you for your kind patience should this occur when visiting or calling our clinics.



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